clifford beers

Embrace New Haven
CT INCK

Where healthcare meets community.

Doing together what we cannot do apart

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Agenda - This meeting will be recorded	Time
Welcoming Remarks, Introductions, Agenda	5 min
Updates Timeline Website	10 min
System of Care Design Group	10 min
Needs Conversation Design Group	10 min
APM Design Group	10 min
Breakout Session - Design Questions	30 min
Next Steps and Contact Information	5 min

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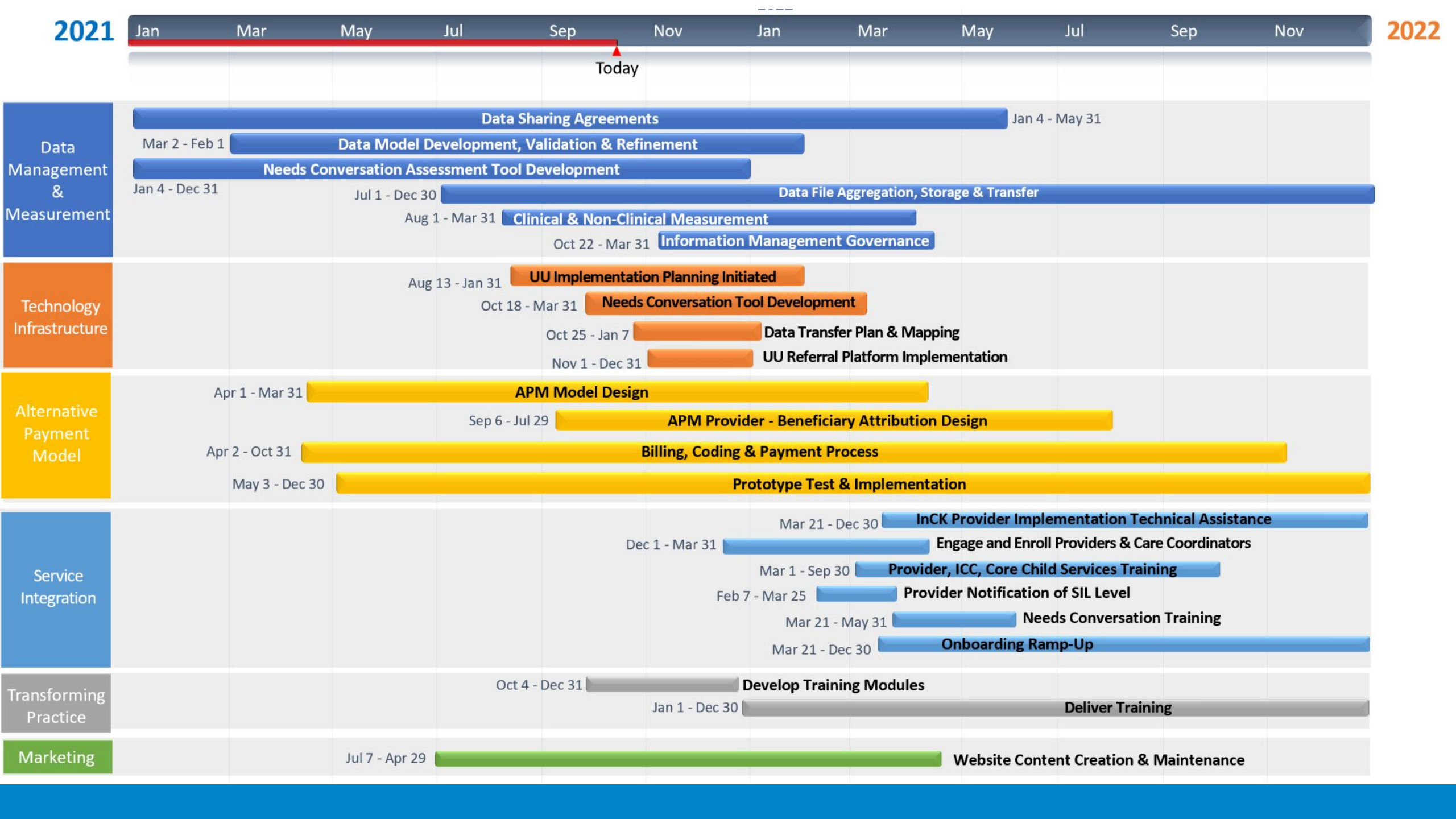
Updates


2021
Jan
Mar
May
Jul
Sep
Nov
Jan
Mar
May
Jul
Sep
Nov
2022
Today
Data Management & Measurement
Data Sharing Agreements
Jan 4 - May 31
Mar 2 - Feb 1
Data Model Development, Validation & Refinement
Needs Conversation Assessment Tool Development
Jan 4 - Dec 31
Jul 1 - Dec 30
Data File Aggregation, Storage & Transfer
Aug 1 - Mar 31
Clinical & Non-Clinical Measurement
Oct 22 - Mar 31
Information Management Governance
Technology Infrastructure
Aug 13 - Jan 31
UU Implementation Planning Initiated
Oct 18 - Mar 31
Needs Conversation Tool Development
Oct 25 - Jan 7
Data Transfer Plan & Mapping
Nov 1 - Dec 31
UU Referral Platform Implementation
Alternative Payment Model
Apr 1 - Mar 31
APM Model Design
Sep 6 - Jul 29
APM Provider - Beneficiary Attribution Design
Apr 2 - Oct 31
Billing, Coding & Payment Process
May 3 - Dec 30
Prototype Test & Implementation
Service Integration
Mar 21 - Dec 30
InCK Provider Implementation Technical Assistance
Dec 1 - Mar 31
Engage and Enroll Providers & Care Coordinators
Mar 1 - Sep 30
Provider, ICC, Core Child Services Training
Feb 7 - Mar 25
Provider Notification of SIL Level
Mar 21 - May 31
Needs Conversation Training
Mar 21 - Dec 30
Onboarding Ramp-Up
Transforming Practice
Oct 4 - Dec 31
Develop Training Modules
Jan 1 - Dec 30
Deliver Training
Marketing
Jul 7 - Apr 29
Website Content Creation & Maintenance

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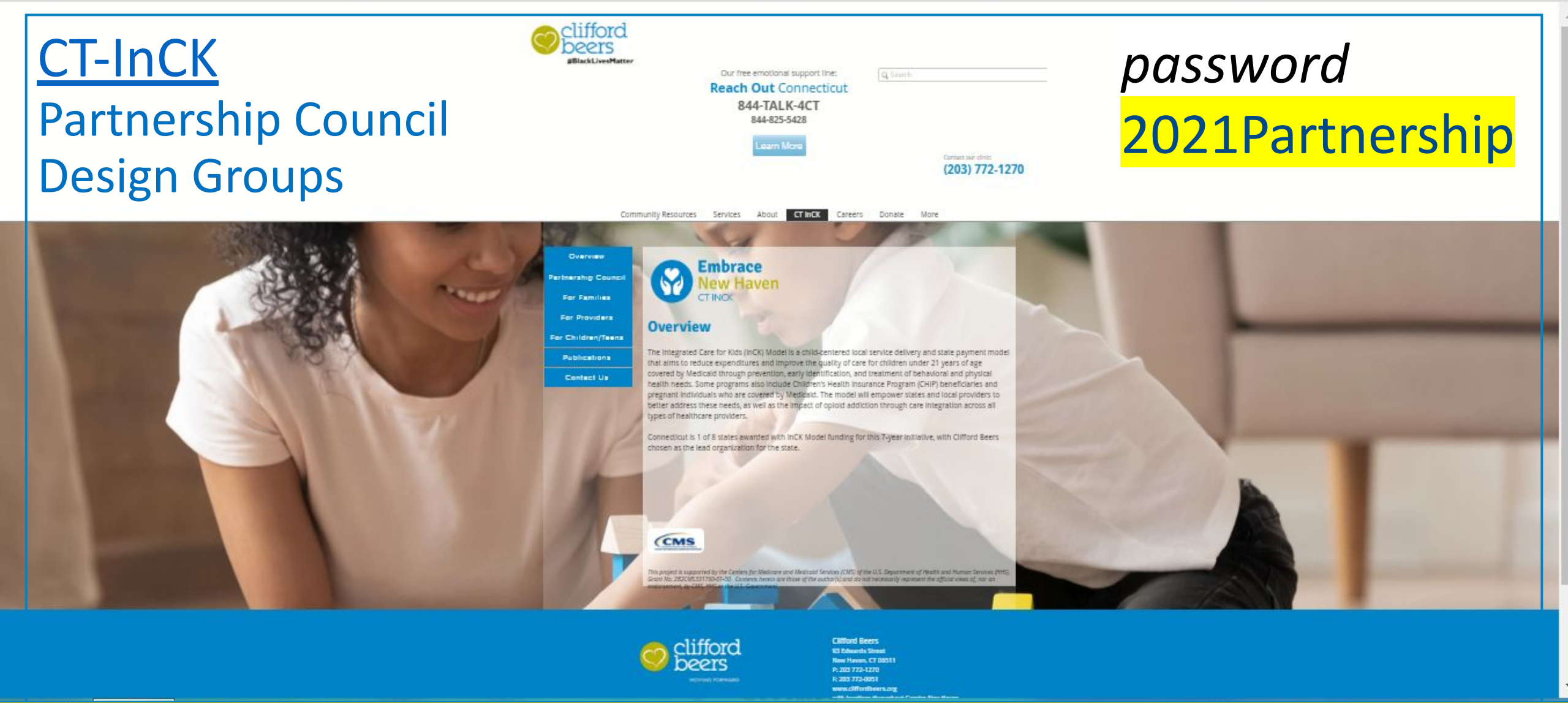
Partnership Council Design Groups

password

2021Partnership



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Partnership Council Design Groups

Needs Conversation Design Group

Successes

- Critical Success Factors
- Demographics
- Housing questions
- Food security questions
- Functional impairments
- Piloting feedback
- Submitted initial Standard Operating Procedure

Next Steps:

- Identify further areas for data-driven approach to reduce respondent burden
- Build completed conversation into Unite Us
- Pilot with staff and families
- Develop and deliver training

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System of Care Design Group

Best Practices Model Review

- WRAPAround Fidelity
- Care Coordination
- PCMH/PCMH+
- NCQA Standards
- SDoH
  - ACEs/Trauma
  - Housing
  - Food
  - School Readiness

Next Steps:

- Community Outreach & Engagement Plan to recruit Providers and Families
- Practice Transformation guidelines for Providers
- Develop Data Agreements

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APM - Alternative Payment Model - Design Group

Completed:

- Determined payment model type (targeted case management)
- Developed approach to incentivize needs conversation
- Began public comment process on APM

Next Steps:

- Official submission of payment details to federal partners
- Determining precise dollar amounts
- Deciding upon key performance metrics for APM

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Breakout Session

Needs Conversation Design Group

Questions:

1. We are one of the only states including pregnant individuals in our population, and we are the only state including postpartum individuals. What are some needs specific to these families we should know about?
2. This project, and the Needs Conversation in particular, ask families for sensitive information such as a child's developmental delays. How can we best prepare ourselves to introduce these ideas to families in a way that makes them feel comfortable?
3. Some of the data will be identified through a "data driven approach" which means we may use data that is already available from other sources, such as claims data, to understand a family's health needs. How can we best explain this to families during the needs conversation so they are comfortable with this?

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System of Care Design Group

Questions:

1. Should InCK provider(s) be required to have “clinical” staff assigned to supervise/oversee InCK cases? Or contract with established entities able to provide Intensive Care Coordination?
2. What strategies should we use to identify and engage potential InCK providers?
3. What is the role of the ICC, as a “single point of contact” for SIL3 who are “out of home”?

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APM - Alternative Payment Model - Design Group

Questions:

1. What do you see as key differences between intensive care coordination models vs primary-care based case management?
2. We are hoping to incentivize partnerships among health and social service providers - what kinds of outcome measures do you think would best support this objective?
3. What kinds of outcome measures would reflect that the whole-family has been effectively served by InCK?
4. What type of training and supports would you recommend for InCK providers billing Medicaid for the first time?

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Debrief
Breakout Session

Partnership Council Meeting Next Steps…

Description	Completed Date
Next Partnership Council Meeting	December 21, 2021
System of Care Design	
Needs Conversation Design	
APM Design Group	
Website: https://www.cliffordbeers.org/embrace-new-haven-ct-inck	Password: 2021Partnership

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www.cliffordbeers.org


(203) 772-1270

Embrace CT-InCK Website:
https://www.cliffordbeers.org/embrace-new-haven-ct-inck

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