

Family Needs Conversation Process Brainstorming 06/14/2021

Who will administer?

- Primary Care Physicians, Obstetricians
- Dentist offices
- Other medical providers
- School Based Health Clinics
- School staff
- Colleges/Adult education
- Preschools - presentation to parents
- Parent university
- Community Health Organizers
- InCK Providers
- CARE - Alycia Santilli
- DCF
- City government
- Workforce alliance/Job Corps
- Youth Continuum
- Churches/faith based organizations
- Mobile vans
- Phone companies

When/Where will they administer?

- PCPs - during well child visits
- School - during school enrollment
- “Screener Clinic” like a vaccination clinic
- Door to door canvassing
- Stop and Shop hub or other community hubs (eg diaper bank, food pantries, daycare centers) - difficult to distinguish who is eligible for screener (are we allowed to ask about membership in Husky Health Program?). Hubs may be able to make appointments or be directed to a hub over the phone.
- CARE - they go out in community and speak to families
- DCF investigators have a long list of assessments to do when first going out - would be all clients in DCF system. In data sharing agreements, look at what is collected here to pull forward. CT Kind
- Shelters - lots of orgs do presentations at them
- WIC - also has a large volume of people. However also high volume of work and all external asks were difficult. They were open to having someone come on site.
- Colleges - events at beginning of year.

- Phone companies - send out text to everyone who signed up - to kids to remind them to be safe

How will they administer?

- Paper forms
- Electronic - UniteUs - text or computer
- Phone administration
- Virtual/telehealth session
- Email invitation

What strategies will make us successful in administering this screener?

- Explaining purpose - how it helps the families and not just us
- Providing a stipend/gift card
- Using Z codes where possible
- See what we are asking of each provider - some may already ask these questions.
- Warm hand-offs
- Calling beneficiaries who may be eligible and do over the phone
- Families who have done lots of assessments are much more difficult to engage (survey fatigue)

What strategies will make us successful in engaging with partners?

- Provide training
- How will it affect practice overall for each partner? How does it affect their staff?
- Build partnerships with employers