



4,205

Total Children Served: **798** 

Total Caregivers
Served

4,022

Total Others Served 651

Total Adults Served

## **SCHOOL BASED OUTCOMES**

We are proud to report that 136 students and their families received NHTC CC support during the 2020-21 school year, exceeding our contracted goal of 60 students and their families.



## 970/O SATISFACTION

families were highly satisfied or satisfied with the support they received from our care coordination programs.

There has been a total of

1,242
MOBILE CRISIS CALLS

Versus the fiscal year of 2019 to 2020 Clifford Beers can report that

710/ IN CRISIS

## THE IMPACT WITH OUR MOBILE CRISIS UNIT

Mobile Crisis received a call for a 14 year old. was struggling with suicidal ideation, depression, and self harm behaviors.

Our mobile crisis team immediately responded to the home and began an evaluation. He reported hearing voices and felt he was not safe from himself. We recommended to him and his parents that he check himself into the emergency department where he was later admitted to inpatient care.

We explained the whole process to him and his family so they understood every step. We followed up with the family a few weeks later; the mother reported her son started an intensive outpatient program, medication, and was no longer engaging in suicidal ideation.

She thanked our team, expressing gratitude for our care and guidance. Her son is now receiving the help he needs and we are proud to have played a role in helping this family heal.